

RESHAPING FOR RESILIENCE IN THE NEW NORMAL

Ensuring Safety, Health & Well-being

Expanded capabilities to ensure pandemic readiness and enhance the well-being and welfare of all personnel at the workplace



To safeguard the safety and health of our employees, customers and stakeholders in our yards, we have implemented robust Safe Management Measures to mitigate the risk of COVID-19.



Regular in-house COVID-19 swab tests for personnel on-site

OUR COVID-19 RESPONSE

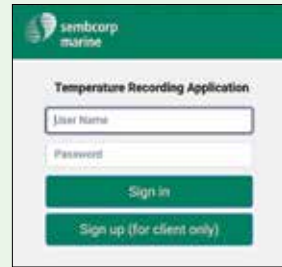


Transforming for Business Continuity

Proactive business continuity measures and digital transformation for operational resilience



We have transformed our work processes and taken measures to mitigate disruptions caused by COVID-19 for business continuity and resilience. The pandemic has accelerated our digital transformation and integration of new technologies in our work processes to rise above the challenges and constraints.



Smart mobile applications implemented for efficient temperature recording

Engaging our Stakeholders

Stakeholder communications and partnerships to enhance sustainable and responsible practices for effective pandemic response



Scan for more information on our stakeholders and engagement platforms

The Group worked closely with our customers and partners to ensure safe business operations and timely progress of projects. We maintained close connection with stakeholders to ensure their well-being and leveraged digital platforms for timely communications and active engagements.



Distribution of care packs to workers residing in our dormitories

Sembcorp Marine's comprehensive Emergency Contingency Plan has been further augmented since successive flu epidemics of the past. With our robust emergency response framework, we were able to roll out our COVID-19 contingency plan decisively across the Group. Our pandemic-related surveillance, rapid response and strategies for infection control protected our employees, customers and all stakeholders.



Wearing of face masks and safe distancing across our global yard operations

- Safe entry controls (e.g. TraceTogether) for contact tracing
- Temperature screening at entrances
- Twice-daily temperature recording mobile application
- Wearing of face masks
- Safe distancing demarcation
- Stepped up disinfection and cleaning of facilities.
- Regular routine swab tests for personnel on-site
- Appointment of trained Safe Management Officers and Safe Distancing Officers



Digital non-contact thermal scanners provide quick and accurate temperature screening

- Developed mitigation plans and actions to address operational risks and disruptions to supply chain
- Implemented Safe Management Measures as well as staggered and remote work arrangements for business and operational continuity
- Leveraged digital platforms for interfacing with employees, business partners and suppliers
- Developed smart applications and enterprise IT solutions to enable flexible work arrangements for operational resilience and business continuity
- Harnessed technologies for remote work execution (e.g. remote vessel surveying)
- Application of digital platforms and IT security controls for key processes and controls
- Engaged internal and external stakeholders via virtual conferencing



Working with customers for the safe and timely execution of projects

- Proactive exchanges with stakeholders on business continuity plans, pandemic response best practices and risk mitigation measures
- Provide support to partners affected by the pandemic
- Ensure regular communications and active engagements to maintain strong links with stakeholders
- Extend care and support to stakeholders impacted by COVID-19

RESHAPING FOR RESILIENCE IN THE NEW NORMAL

STAKEHOLDERS ENGAGEMENT DURING COVID-19



Employees & Contractors

- Safeguard employees' and contractors' well-being through safe management measures
- Engagement on business continuity and digital transformation
- Virtual team meetings/work discussions



Customers

- Active engagement with customers to ensure business continuity, safe work resumption and timely completion of projects
- Resumed discussions on project tenders/bids
- Remote work execution/surveys and virtual meetings



Communities

- Organise virtual engagement activities for foreign workers in our community
- Contribute face masks, sanitisers and essentials to local communities in Singapore, Brazil and Indonesia



Government & Industry Partners

- Identification and management of sourcing restrictions by authorities
- Close engagement with government and industry partners
- Management participation in national and industry dialogues on COVID-19 mitigation and financial relief packages



Business Partners & Suppliers

- Close interface with partners and suppliers on business continuity plans and mitigation measures
- Assist suppliers and contractors affected by pandemic control measures
- Use digital platforms for managing suppliers, trade and business meetings



Investors, Finance Professionals & Media

- Engage investors, buy-side/sell-side finance professionals, media by virtual conferences, web meetings and teleconferences
- Held Annual General Meeting and Extraordinary General Meeting via electronic means

SHARING INSIGHTS WITH THE PUBLIC SECTOR TO DRIVE INDUSTRY RECOVERY

Sembcorp Marine works in close partnership with public sector agencies to drive the recovery for the marine, offshore and energy industries. On 9 November 2020, we hosted a ministerial delegation comprising Mr Chan Chun Sing, Minister for Trade and Industry, and Mrs Josephine Teo, Minister for Manpower, to Tuas Boulevard Yard.

During the walkabout and dialogue session held as part of the visit, our Chairman Tan Sri Mohd Hassan Marican, President & CEO Mr Wong Weng Sun, and key management representatives shared insights into the Group's COVID-19 response and strategic initiatives for sustainable growth.

In his ministerial address, Minister Chan commended industry players such as Sembcorp Marine for their continuous investments to "build up capabilities for the long term" and "groom their engineering talent". This has enabled the Group to pivot into new areas such as Liquefied Natural Gas (LNG), offshore wind as well as smart and digital products, in line with the growing demand for cleaner, greener and renewable energy solutions.

"With this kind of challenges on the horizon, it is therefore very important for our industry to have the engineering capabilities to pivot to new areas Sembcorp Marine (has) continued to invest in and build up capabilities for the long term, and ... groom their engineering talent to make sure that they are ready for future projects."

Mr Chan Chun Sing, Minister for Trade and Industry

"(Firms) are also moving into new business areas and understand the importance of sustainability. The new 3Ds are decarbonisation, dealing with disruption and digitalisation."

Mrs Josephine Teo, Minister for Manpower



Briefing Mr Chan Chun Sing (third from left), Minister for Trade and Industry, and Mrs Josephine Teo, Minister for Manpower, on the Group's integrated solutions and capabilities



Exchanging insights during the dialogue session

Augmenting our Technology Bench Strength and Capabilities

Sembcorp Marine's strategic initiatives to expand its capabilities for sustainable growth include:

Gas Innovation and Solutions Centre

- Focusing on design and engineering capabilities for LNG-battery hybrid tugs, LNG bunkering vessels and Gravifloat-based LNG refuelling terminals

Post-graduate Programme

- Supporting employees' development in emerging areas such as hydrogen liquefaction process and transport, electrification and autonomous systems

Professional Conversion Programme

- Reskilling and upskilling employees with new expertise and know-how