

OUR VALUE CHAIN

Throughout the life-cycle of each project, Sembcorp Marine pays close attention to the environmental, social and governance impact of our activities. We see ourselves increasingly as an extension of our customers' sustainability value chain and work closely with them to fulfil our obligations towards the environment and the community.

INNOVATION & SOLUTIONS DEVELOPMENT — PROCUREMENT

- Research & Development
- Concept & Solution Engineering
- Simulation & Testing
- Raw Materials Sourcing
- Equipment & Parts Procurement
- Services & Manpower Contracting



CONSTRUCTION & COMMISSIONING

- Resource Planning
- Production Activities
- Project Management



CREATING VALUE FOR OUR STAKEHOLDERS



Customers

We build trust and maintain long-term relationships with our customers. By understanding and adapting to their changing requirements, we provide them with solutions that are effective, compliant, sustainable and within budget.

Through various channels, including exhibitions, conferences, surveys, dialogue sessions and social events, we engage our customers extensively to understand their needs and strengthen our connections with them.

We also have robust systems and practices that safeguard our customers' personal data, physical assets and intellectual property.



Business Partners & Suppliers

Beyond compliance, we work with our customers, suppliers and contractors to mitigate environmental impact, promote ethical business practices, and foster respect for human rights.

We collaborate through joint project planning, technology sharing, workplace safety and health (WSH) training and strict adherence to Sembcorp Marine's Code of Business Conduct and Supplier Code of Conduct.



Employees & Contractors

We care for the well-being of our employees and contractors and have stringent workplace safety, environment and health processes in place. Across the Group, we promote a safety-first culture.

Besides providing our employees with a conducive working environment, we offer them equal opportunities for growth and merit-based career advancements.

We help our employees stay relevant and future-ready through continuous training and development.

Scan for more
information on our value
chain management



QUALITY, HEALTH, SAFETY & ENVIRONMENT

- Quality, Health, Safety & Environment Assurance
- Compliance Checks



TRANSPORTATION & DELIVERY

- Towing Solutions
- Heavy Lifting
- Logistics Support



PRODUCT IN OPERATION

- Product Training & Documentation
- After Sales Support



Investors, Finance Professionals and Media

We communicate with shareholders, investors, finance professionals and the media in a fair, transparent, accurate, and timely manner.

We update our stakeholders on Sembcorp Marine's financial performance, business strategies and developments through our results announcements, news releases, meetings, teleconference calls and our participation in investor conferences and non-deal roadshows.

We organise investor days, yard visits and various other events for investors, shareholders, analysts and media to interact with our key management teams.



Communities

As a member of the local communities where we operate our business, Sembcorp Marine has a responsibility to contribute to the interests of the stakeholders around us.

To improve the local economy, we offer training, educational and employment opportunities.

We serve our communities by providing monetary, volunteering and other in-kind support to students, youths and the underprivileged. We also spearhead and sponsor initiatives that enhance and preserve the physical environment in the community.



Government & Industry Partners

We partner with government agencies, industry bodies and private-sector organisations to advance the development of the offshore, marine and energy sectors through R&D collaborations, dialogues, networking events and outreach activities.

We organise regular dialogues and site visits for government authorities, surveyors, and industry associations to exchange knowledge, share best practices as well as promote quality, health, safety and environmental standards.

SUPPLY CHAIN MANAGEMENT

SUSTAINABLE AND RESPONSIBLE SUPPLY CHAIN

Sembcorp Marine's supply chain management plays a vital role in ensuring that our products comply with the required specifications and performance delivery. To enhance our competitiveness, our procurement strategies aim to deliver cost savings, economies of scale and operational synergies that are aligned with our customers' needs. Our procurement team sources equipment, materials, parts and other items from a global network to reduce our transportation

costs and carbon footprint while catering for projects executed at our worldwide locations.

As part of our commitment to responsible sourcing, we ensure that the items we procure fulfil environmental regulations and public health requirements, meet our compliance and sustainability standards and do not originate from conflict-affected areas.



We expect our suppliers to operate ethically and responsibly and to declare their compliance with environmental, social and governance requirements set out in the Sembcorp Marine Supplier Code of Conduct and Code of Business Conduct. To assess their credentials and reliability, our due diligence processes include pre-qualification checks and regular audits. We also collaborate with these partners to establish best practices in production, delivery and sustainability.

We innovate our supply chain processes by integrating Industry 4.0 technologies such as digitalisation to improve lead-times and efficiency. To optimise our inventory levels and reduce wastage, we actively match the supply of raw materials and consumables at our shipyards against production requirements and establish advance delivery plans with our strategic bulk suppliers.



Working closely with our technology partners to develop design and engineering solutions



Conducting site audits for strategic bulk material procurement



Engaging supplier delegates from Norwegian Energy Partners



Sembcorp Marine's procurement function undergoing ISO 37001 Anti-bribery Management System audit



Sharing best practices with our key suppliers